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JUN 12 2006
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40987 7590 03/13/2006

AKERMAN SENTERFITT
 P. O. BOX 3188
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06/14/2006 WABDELR3 00000005 500951 09641449

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| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. |
|-----------------|-------------|----------------------|---------------------|------------------|
|-----------------|-------------|----------------------|---------------------|------------------|

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|------------|------------|-----------------------|----------|------|
| 09/641,449 | 08/17/2000 | Nicholas David Butler | 6169-179 | 6962 |
|------------|------------|-----------------------|----------|------|

TITLE OF INVENTION: MANAGEMENT OF SPEECH TECHNOLOGY MODULES IN AN INTERACTIVE VOICE RESPONSE SYSTEM

| APPLN. TYPE | SMALL ENTITY | ISSUE FEE | PUBLICATION FEE | TOTAL FEE(S) DUE | DATE DUE |
|----------------|--------------|-----------|-----------------|------------------|------------|
| nonprovisional | NO | \$1400 | \$0 | \$1400 | 06/13/2006 |
| EXAMINER | | ART UNIT | CLASS-SUBCLASS | | |

LERNER, MARTIN 2654 704-270000

| | | |
|---|---|------------------------------|
| 1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363). | 2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed. | AKERMAN SENTERFITT 2 3 |
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| <input checked="" type="checkbox"/> "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required. | | |

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PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

INTERNATIONAL BUSINESS
 MACHINES CORPORATION

ARMONK, NY

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

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a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature

Richard A. Hinson

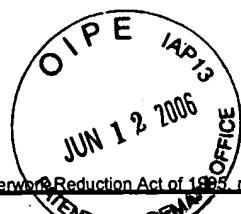
Date JUNE 8, 2006

Typed or printed name RICHARD A. HINSON

Registration No. 47,652

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TRANSMITTAL FORM

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Total Number of Pages in This Submission

| | |
|------------------------|-----------------|
| Application Number | 09/641,449 |
| Filing Date | AUGUST 17, 2000 |
| First Named Inventor | BUTLER |
| Art Unit | 2654 |
| Examiner Name | LERNER, MARTIN |
| Attorney Docket Number | 6169-179 |

3

ENCLOSURES (Check all that apply)

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| | <input type="checkbox"/> Remarks | |

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

| | | | |
|--------------|---|----------|--------|
| Firm Name | AKERMAN SENTERFITT | | |
| Signature |  | | |
| Printed name | RICHARD A. HINSON | | |
| Date | JUNE 8, 2006 | Reg. No. | 47,652 |

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